

FOR IMMEDIATE RELEASE

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Metered Rate Sewer Billing Coming Soon

Trustees Pass Resolution to Request Change from Flat Rate

Twinsburg Township, Summit County, Ohio – October 31, 2011 – The Board of Twinsburg Township Trustees is pleased to announce that, following detailed analysis and extensive public participation, a resolution was passed to request that the Summit County Department of Environmental Services (DOES) convert affected customers from flat rate to metered rate sewer billing. Those affected include Township households and businesses with sanitary sewer service through the Summit County DOES, as well as water service through the City of Cleveland Division of Water. Summit County DOES anticipates completing the conversion process by end of year, pending receipt of accurate and complete water billing data from Cleveland Water.

Summit County DOES is the sole entity with legal responsibility to collect sanitary sewage in the Township. DOES bills all customers quarterly using flat rates, unless the legislative body of the political subdivision in which customers are located requests that those customers be converted to metered rate billing. As part of the Board's decision-making process, the Township in June sent letters to affected Township households and businesses, along with surveys to which responses could be submitted online or delivered, mailed, faxed or e-mailed to Township Hall. Letter recipients were provided a month to respond, with a deadline of August 1, 2011.

Roughly 850 letters were sent, and nearly 400 responses were received, including 140 online responses and nearly 260 responses via other available methods. The significant and impressive total response rate was almost 50%. Responses were filtered to ensure that no more than one response per household was counted. Among all responses, approximately 85% preferred to convert to metered rate billing, and approximately 15% desired to continue with flat rate billing.

The Board of Trustees held a public hearing on this issue on Wednesday August 17, 2011, and then unanimously agreed on Wednesday, September 7, 2011 to request conversion to metered rate billing. A copy of the Board's signed resolution and other relevant documents, as well as frequently asked questions, can be found on the Township website, www.twinsburgtwp.com, by clicking on the "Sewer Billing Survey" button on the Township website's home page, and at Township Hall at 1790 Enterprise Parkway, or by calling (330) 425-4497.

About Twinsburg Township

Twinsburg Township was founded in 1817, had a population of 2,828 in 2010, and will soon celebrate its bicentennial with great pride. The Township is home to an unparalleled combination of rich history, abundant natural resources, outstanding parks, well-planned neighborhoods, thriving businesses, and top-notch institutions. Whether you're looking for a great place to live or do business, or just a spot to spend a quiet afternoon, you'll find it all right here in Twinsburg Township. So stop by and see us sometime, and if you can't make it in person, please check out www.twinsburgtwp.com to get a glimpse of all that Twinsburg Township has to offer. For more information, contact Robert S. Kagler, Township Manager, via telephone at (330) 425-4497 or via e-mail at rkagler@twinsburgtwp.com.

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