## FOR IMMEDIATE RELEASE

## **Contact:**

Robert S. Kagler, AICP, Associate AIA, Township Manager, Twinsburg Township Tel (330) 425-4497 Fax (330) 963-6816 Email rkagler@twinsburgtwp.com

## Metered Rate Sewer Billing Conversion Now Underway

County Sends Final Flat Rate Bills to Affected Township Customers

Twinsburg Township, Summit County, Ohio – December 5, 2011 – The Board of Twinsburg Township Trustees is pleased to report that affected Township customers' December sewer bills will be the *final* flat rate bills prior to conversion to metered rate billing. Those affected include Township households and businesses with sanitary sewer service through the Summit County Department of Environmental Services (DOES), as well as water service through the City of Cleveland. Summit County DOES informed the Township on Friday, December 2, 2011 that it received water meter readings (dated October 26, 2011) from the City of Cleveland. As a result, Township customers' December sewer bills will include a *reduced* flat rate amount representing a pro-rated *partial* quarter ending on October 26, 2011. Township customers' February 2012 sewer bills (due in March 2012) will include a *partial* quarter of metered rate billing through January 2012. Township customers' May 2012 sewer bills (due in June 2012) will include a *full* quarter of metered rate billing through April 2012.

Summit County DOES is seeking to ensure that its sewer billing periods match water billing periods on affected Township customers' City of Cleveland water bills. This should facilitate easier customer review by of usage on water and sewer bills. Customers are always strongly encouraged to review utility bills for accuracy in usage and rates, and to report any unusual or questionable information to service providers immediately. Conversion-related changes will

NOT affect Township sewer customers with City of Akron water service (as those customers already receive metered rate sewer bills), and will NOT affect Township sewer customers with individual water wells (as those customers will continue to receive flat rate sewer bills).

Summit County DOES is the sole entity with legal responsibility to collect sanitary sewage in the Township. DOES bills all customers quarterly using flat rates, unless the legislative body of the political subdivision in which customers are located requests that customers be converted to metered rate billing. Following months of outreach and public participation that included letters, surveys, hearings, and deliberation, the Board of Trustees in early September 2011 unanimously agreed to request conversion to metered rate billing. All information regarding this issue, as well as frequently asked questions, can be found on the Township website, <a href="www.twinsburgtwp.com">www.twinsburgtwp.com</a>, by clicking on the "Sewer Billing Survey" button on the Township website's home page, and at Township Hall at 1790 Enterprise Parkway, or by calling (330) 425-4497.

## **About Twinsburg Township**

Twinsburg Township was founded in 1817, had a population of 2,828 in 2010, and will soon celebrate its bicentennial with great pride. The Township is home to an unparalleled combination of rich history, abundant natural resources, outstanding parks, well-planned neighborhoods, thriving businesses, and top-notch institutions. Whether you're looking for a great place to live or do business, or just a spot to spend a quiet afternoon, you'll find it all right here in Twinsburg Township. So stop by and see us sometime, and if you can't make it in person, please check out <a href="www.twinsburgtwp.com">www.twinsburgtwp.com</a> to get a glimpse of all that Twinsburg Township has to offer. For more information, contact Robert S. Kagler, Township Manager, via telephone at (330) 425-4497 or via e-mail at <a href="mailto:rkagler@twinsburgtwp.com">rkagler@twinsburgtwp.com</a>.

# # #